Status Matrix



How do all my devices behave during a status event?

Status	Pager	Applications	PageCopy
Available	Paging as usual. Callers will hear a prompt stating the user can enter their message		
Out of Office	Paging as usual. Callers will hear a prompt stating the user is Out of Office and their response may be delayed		
Unavailable	No paging. Callers will hear a prompt stating that the user is Unavailable (until date/time) and cannot receive any messages at this time		
Forward	No paging. Callers will hear a prompt stating the user is currently forwarding messages to xxx-yyy-zzzz (until date/time). Please enter your call back number		
Referral	No paging. Callers will hear a prompt stating the user is referring their messages to another associate. Enter a phone number to receive the referral number		