



Texas Risk and Authorization Management Program Certification

The information below is provided as a companion to the TX-RAMP Certification.

Cloud Service Name

American Messaging Services: AMS Connect

Cloud Service Provider URL

<https://americanmessaging.net/applications/ams-connect/>

Cloud Service Description (200 words or less)

AMS Connect is a HIPAA compliant Application for Critical Secure text messaging.

AMS Connect is Software as Service (SaaS) application, built from the ground up as a scalable and highly available cloud-based service. AMS Connect is a secure cloud-based application residing on Amazon Web Services (AWS) Virtual Private Cloud (VPC) as the hardware virtualization layer. Users access AMS Connect on a mobile device or an application running in a web browser, which communicate to the AMS Connect backend via Application Programming Interfaces (APIs).

AMS Connect provides the same level of secure communication and redundancy which hospital and emergency service providers rely on every day. Simultaneously send messages to messaging devices and smartphones via the AMS Connect secure messaging app. This integrated messaging platform will deliver messages to the American Messaging messaging network, while simultaneously sending them to American Messaging's secure messaging application.

Certification Status

TX-RAMP Provisional Certification

Certificate Granted

01/17/2024

Certification Expiration

07/17/2025

Certificate ID

TX1275208